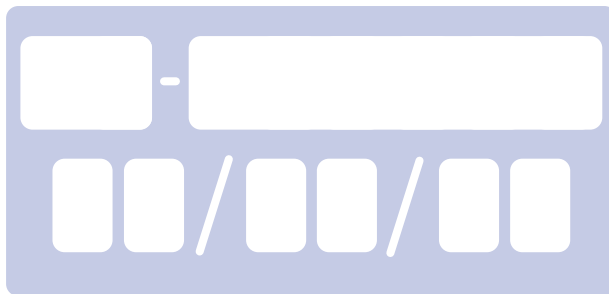


Dear Customer,  
Write your order number and date of manufacture onto this warranty. They are printed on a sticker in the upper inside frame of your window.

**DATE    ORDER NUMBER**  
**DO NOT REMOVE WARRANTY CODES**

All of your windows and have the same order number and date. Your order number is distinctive to YOU, and all service related solutions are dispatched and tracked using your order number. Your product is backed by an extensive and responsive network of service personnel.



Print order number & manuf date.



[www.polariswindows.com](http://www.polariswindows.com)

Manuf. by Polaris® Windows and Doors 2018 500 Victoria Rd, Austintown, OH 44515



# EXTERIOR COATING WARRANTY

Vinyl Profiles

non-prorated

non-transferrable

Exterior Paint & Laminate

PURCHASED FROM:

\_\_\_\_\_  
Retailer's Name / Contractor's Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip

\_\_\_\_\_  
Phone

\_\_\_\_\_  
E-Mail





## WINDOW & PATIO DOOR COATING WARRANTY

vinyl profiles • non-prorated • non-transferrable

Exterior Paint & Laminate

This Limited Warranty extends only to the Original Purchaser. This Limited Warranty cannot be assigned or transferred by operation of law or otherwise and shall not be extended to any subsequent owners.

The Polaris Windows & Doors® coating and laminate is guaranteed under normal conditions for a period of twenty (20) years, against weathering, rotting, cracking, pitting, or specifically, but not limited to, "peeling or blistering from/on the applied surface and significant ultraviolet discoloration" (greater than 6 Delta E units) caused by natural environmental atmospheric conditions. Should the coated window fail, due to product defect, Polaris Windows & Doors will replace the coated window free of charge for twenty years. Labor to remove or re-install a window is not covered by this warranty. Windows must be inspected at the time of delivery. Any defect/damage must be reported to customer service at that time. The warranty is not applicable under the following conditions:

- If damage is caused by an external factor ex: Stucco leach, acidic washes, hard tack tapes, blowing sand, or installation damage.

- If damage occurred during installation or transport of the coated PVC windows to the job site.

- Damages caused intentionally or unintentionally such as impact from foreign objects, vandalism, improper handling, storage, misuse, abuse or neglect.

- Damages caused by accident such as fire, flood, lightning, hurricane, tornado, windstorm, sandstorm, earthquake, hail or other acts of God.

If the unit fails to perform in accordance with the above statements during the applicable warranty period, Polaris Windows & Doors shall, upon notification and validation of the complaint by inspection by its designated representative, supply a replacement for the non-conforming unit or grant a credit for a portion of the cost of the unit, as herein after specified. Polaris Windows & Doors obligation under this Limited Warranty is to supply a replacement unit for the non-conforming unit FOB Polaris Windows & Doors nearest active dealer to the installation during the Limited Warranty period.

Labor of any kind or other cost to remove the non-conforming unit and/or to install the replacement unit is not included in this Limited Warranty. Polaris Windows & Doors shall bear no other expense of any kind and the Original Purchaser's exclusive remedy shall be replacement or credit on the basis stated. The Original Purchaser shall pay any and all labor cost necessary to install replacement units.

Polaris Windows & Doors reserves the right to discontinue or make changes in the unit and/or in any of its insulating windows or doors or any other products. If the unit covered by this Limited Warranty is not available, in the event of replacement of a non-conforming unit, Polaris Windows & Doors shall have the right to substitute a replacement unit that in Polaris Windows & Doors sole discretion is of equal quality or value.